



# Dynamics 365 training and certifications

[aka.ms/D365TrainCertDeck](https://aka.ms/D365TrainCertDeck)

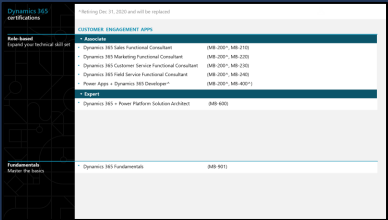
# Welcome to Dynamics 365 training and certifications

Our approach to learning is to develop an inclusive environment for every stage in an individual's career.

This guide has been created to provide training and certification options to achieve personal success.

## How to use this deck

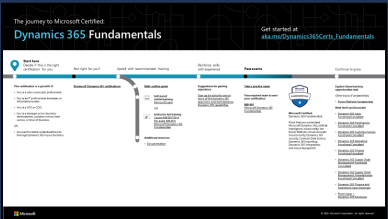
The following resources will prepare you for the learning experience.



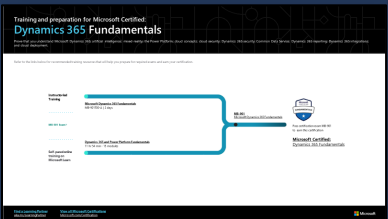
**Certification portfolio**  
Available certifications and associated exams in portfolio.



**Certification overview**  
Identify the right candidate profile with the recommended skills knowledge and experience.



**Certification journey**  
Recommended steps to earn a certification, including preparation resources and opportunities for continue learning.



**Certification learning path**  
Recommended training content to prepare for certification exams, including self-paced training and Microsoft Official Courseware (MOC) delivered by Learning Partners.

^Retires Jun 30, 2021

CUSTOMER ENGAGEMENT APPS

Role-based  
Expand your technical skill set

▼ Associate		
•	Dynamics 365 Sales Functional Consultant	(PL-200, MB-210)
•	Dynamics 365 Marketing Functional Consultant	(PL-200, MB-220)
•	Dynamics 365 Customer Service Functional Consultant	(PL-200, MB-230)
•	Dynamics 365 Field Service Functional Consultant	(PL-200, MB-240)
▼ Expert		
•	Dynamics 365 + Power Platform Solution Architect^	(MB-600)

Fundamentals  
Master the basics

•	Dynamics 365 Fundamentals^	(MB-901)
•	Dynamics 365 Fundamentals (CRM)	(MB-910)



\*Beta exam coming soon    \*\*Exam in beta  
^Retires Jun 30, 2021

**FINANCE AND OPERATIONS APPS**

**▼ Associate**

- Dynamics 365 Finance Functional Consultant (MB-300, MB-310)
- Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant (MB-300, MB-320)
- Dynamics 365 Supply Chain Management Functional Consultant (MB-300, MB-330)
- Dynamics 365 Commerce Functional Consultant (MB-340)\*
- Dynamics 365: Finance and Operations Apps Developer (MB-300, MB-500)
- Dynamics 365 Business Central Functional Consultant (MB-800)

**▼ Expert**

- Dynamics 365: Finance and Operations Apps Solution Architect (MB-700)

- Dynamics 365 Fundamentals^ (MB-901)
- Dynamics 365 Fundamentals (ERP) (MB-920)\*\*

**Role-based**  
Expand your technical skill set

**Fundamentals**  
Master the basics

# Dynamics 365 Fundamentals

## Who is this certification for?

Executives seeking to understand the benefits of leveraging Dynamics 365 to move to the cloud, data analysts, line-of-business managers and IT workers who want to know more about the individual apps, how they are used and how to get started.

## Exam details

### **MB-901**

Microsoft Dynamics 365 Fundamentals

### Skills measured:

- Identify platform capabilities in Dynamics 365
- Describe artificial intelligence and mixed reality in Dynamics 365
- Describe model-driven apps
- Describe Finance and Operations apps

### Knowledge and experience:

This exam measures your ability to understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; role-based security in Dynamics 365; Dataverse; data management framework; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

## Certification

Pass certification exam **MB-901** to earn this certification



Microsoft Certified:  
**Dynamics 365 Fundamentals**

The Dynamics 365 Fundamentals candidate must be ready to prove knowledge of Dynamics 365 and cloud computing.

### **Products featured**

- Dynamics 365

The journey to Microsoft Certified:

# Dynamics 365 Fundamentals

Get started at  
[aka.ms/D365Certs\\_Fundamentals](https://aka.ms/D365Certs_Fundamentals)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a sales or presales professional.
- You're an IT professional, developer, or information worker.
- You're a CFO or COO.
- You're a manager across business development, customer service, field service, or lines of business.

### OR

- You want to better understand how to leverage Dynamics 365 in your business.

[Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course MB-901T00-A \(for exam MB-901\) Microsoft Dynamics 365 Fundamentals](#)

### Additional resources

- [Documentation](#)

### Suggestions for gaining experience

[Sign up for a trial for one or more of the Dynamics 365 apps here, and start exploring Dynamics 365 capabilities.](#)

### Take a practice exam

**Pass required exam to earn your certification**

**MB-901**  
[Microsoft Dynamics 365 Fundamentals](#)



Microsoft Certified:  
**Dynamics 365 Fundamentals**

Prove that you understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; Dynamics 365 security; Dataverse; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

### Explore these learning opportunities next

Other tracks (Fundamentals)

- [Power Platform Fundamentals](#)

### Next level up (Associate)

- [Dynamics 365 Sales Functional Consultant](#)
- [Dynamics 365 Field Service Functional Consultant](#)
- [Dynamics 365 Customer Service Functional Consultant](#)
- [Dynamics 365 Marketing Functional Consultant](#)
- [Dynamics 365 Finance Functional Consultant](#)
- [Dynamics 365 Supply Chain Management Functional Consultant](#)
- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant](#)
- [Dynamics 365 Finance and Operations Apps Developer](#)

# Training and preparation for Microsoft Certified: **Dynamics 365 Fundamentals**

Prove that you understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; Dynamics 365 security; Dataverse; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.

## Instructor-led Training

### Microsoft Dynamics 365 Fundamentals

MB-901T00-A | 2 days

## MB-901 Exam

### Dynamics 365 and Power Platform Fundamentals

15 modules

## Self-paced online training on Microsoft Learn

### **MB-901**

Microsoft Dynamics 365 Fundamentals



Pass certification exam MB-901 to earn this certification

Microsoft Certified:  
**Dynamics 365 Fundamentals**

# Dynamics 365 Fundamentals (CRM)

Get started at

[aka.ms/Dynamics365Certs\\_Fundamentals](https://aka.ms/Dynamics365Certs_Fundamentals)

## Exam details

### Who is this certification for?

Candidates who earn this certification will have a broad understanding of the customer engagement capabilities of Dynamics 365, along with its apps, components, features, and more.

#### **MB-910**

Microsoft Dynamics 365 Fundamentals (CRM)

Skills measured:

- Identify platform capabilities in Dynamics 365
- Describe artificial intelligence and mixed reality in Dynamics 365
- Describe model-driven apps

Knowledge and experience:

This exam measures your ability to understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; role-based security in Dynamics 365; Dataverse; data management framework; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

## Certification

Pass certification exam **MB-910** to earn this certification



Microsoft Certified:  
**Dynamics 365 Fundamentals (CRM)**

The Dynamics 365 Fundamentals candidate must be ready to prove knowledge of Dynamics 365 and cloud computing.

#### **Products featured**

- Dynamics 365 Marketing
- Dynamics 365 Sales
- Dynamics 365 Customer Service
- Dynamics 365 Field Service
- Dynamics 365 Project Operations (CRM)



The journey to Microsoft Certified:

# Dynamics 365 Fundamentals (CRM)

Get started at  
[aka.ms/D365Certs\\_CEFundamentals](https://aka.ms/D365Certs_CEFundamentals)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- IT professionals who want to show a general understanding of the applications they work with
- Business stakeholders and others who know Dynamics 365 and who want to validate their skills and experience
- Developers who want to highlight their understanding of business operations and CRM
- Students, recent graduates, and people changing careers who want to leverage Dynamics 365 customer engagement capabilities to move to the next level

### OR

- If you previously took Dynamics 365 Fundamentals

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



#### Self-paced online learning

**MB-910**  
[Microsoft Dynamics 365 Fundamentals \(CRM\)](#)

### OR



**Instructor-led training**  
[Course MB-910T00-A Microsoft Dynamics 365 Fundamentals \(CRM\)](#)

### Additional resources

- [Documentation](#)

### Suggestions for gaining experience

[Sign up for a free trial for one or more of the customer engagement apps and start exploring Dynamics 365 capabilities](#)

### Take a practice exam

#### Pass required exam to earn your certification

**MB-910**  
[Microsoft Certified: Dynamics 365 Fundamentals \(CRM\)](#)



Microsoft Certified:  
**Dynamics 365 Fundamentals (CRM)**

If you're familiar with business operations, customer relationship management (CRM), and are IT savvy—either generally or through work experience—take advantage of this certification to highlight those skills. Validate your broad exposure to the customer engagement capabilities of Dynamics 365 to enhance your career journey.

### Explore these learning opportunities next

Other tracks (Fundamentals)

- [Power Platform Fundamentals](#)
- [Dynamics 365 Fundamentals \(ERP\)](#)

### Next level up (Associate)

- [Dynamics 365 Sales Functional Consultant](#)
- [Dynamics 365 Marketing Functional Consultant](#)
- [Dynamics 365 Customer Service Functional Consultant](#)
- [Dynamics 365 Field Service Functional Consultant](#)

# Training and preparation for Microsoft Certified: **Dynamics 365 Fundamentals (CRM)**

Prove that you understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; Dynamics 365 security; Common Data Service; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.

## Instructor-led Training

**Microsoft Dynamics 365 Fundamentals (CRM)**  
MB-910T00-A | 2 days

## MB-901 Exam

**MB-910**  
**Microsoft Dynamics 365**  
**Fundamentals (CRM)**



Pass certification exam MB-910 to earn this certification

Microsoft Certified;  
**Dynamics 365**  
**Fundamentals (CRM)**

## Self-paced online training on Microsoft Learn

**Learn the Fundamentals  
of Microsoft Dynamics  
365 Marketing**  
4 module

**Learn the fundamentals of  
Microsoft Dynamics 365  
Customer Service**  
4 modules

**Learn the Fundamentals  
of Microsoft Dynamics  
365 Project Operations  
(CRM)**  
5 module

**Learn the Fundamentals  
of Microsoft Dynamics  
365 Sales**  
4 modules

**Learn the Fundamentals  
of Microsoft Dynamics  
365 Field Service**  
6 modules

# Dynamics 365 Fundamentals (ERP)

Get started at

[aka.ms/Dynamics365Certs\\_Fundamentals](https://aka.ms/Dynamics365Certs_Fundamentals)

## Exam details

### Who is this certification for?

Candidates who earn this certification will have a broad exposure to the enterprise resource planning (ERP) capabilities of Dynamics 365 and will understand how finance and operations apps fit within the Microsoft ecosystem—and how to put them to work in an organization.

#### **MB-920**

Microsoft Dynamics 365 Fundamentals (ERP)

#### Skills measured:

- Identify platform capabilities in Dynamics 365
- Describe artificial intelligence and mixed reality in Dynamics 365
- Describe Finance and Operations apps

#### Knowledge and experience:

This exam measures your ability to understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; role-based security in Dynamics 365; Dataverse; data management framework; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

## Certification

Pass certification exam **MB-920** to earn this certification



Microsoft Certified:  
**Dynamics 365 Fundamentals (ERP)**

The Dynamics 365 Fundamentals candidate must be ready to prove knowledge of Dynamics 365 and cloud computing.

#### **Products featured**

- Dynamics 365 Supply Chain Management
- Dynamics 365 Finance
- Dynamics 365 Commerce
- Dynamics 365 Human Resources
- Dynamics 365 Project Operations (ERP)

The journey to Microsoft Certified:

# Dynamics 365 Fundamentals (ERP)

Get started at

[aka.ms/Dynamics365Certs\\_Fundamentals](https://aka.ms/Dynamics365Certs_Fundamentals)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- IT professionals who want to highlight their broad understanding of the applications they work with
- Technical professionals and business decision makers who are exploring how Dynamics 365 functionality can integrate with apps they're using
- Business stakeholders and others who use Dynamics 365 and want to demonstrate that they understand the fundamentals of the platform
- Developers who want to show a deeper understanding of business operations, finance, and ERP
- Students, recent graduates, and people changing careers who want to leverage Dynamics 365 finance and operations apps to move to the next level

### OR

- If you previously took Dynamics 365 Fundamentals

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



#### Self-paced online learning

**MB-920**  
[Microsoft Dynamics 365 Fundamentals \(ERP\)](#)

#### OR



**Instructor-led training**  
[Course MB-920T00-A Microsoft Dynamics 365 Fundamentals \(CRM\)](#)

### Additional resources

- [Documentation](#)

### Suggestions for gaining experience

[Sign up for a free trial for one or more of the customer engagement apps and start exploring Dynamics 365 capabilities](#)

### Take a practice exam

#### Pass required exam to earn your certification

**MB-920**  
[Microsoft Certified: Dynamics 365 Fundamentals \(ERP\)](#)



Microsoft Certified: **Dynamics 365 Fundamentals (ERP)**

If you have a broad exposure to the enterprise resource planning (ERP) capabilities of Dynamics 365—this certification is for you. People who are familiar with business operations, have a fundamental understanding of financial principles, and are information technology savvy—either generally or through work experience—can use this certification to validate those skills and help open career doors.

### Explore these learning opportunities next

Other tracks (Fundamentals)

- [Power Platform Fundamentals](#)
- [Dynamics 365 Fundamentals \(CRM\)](#)

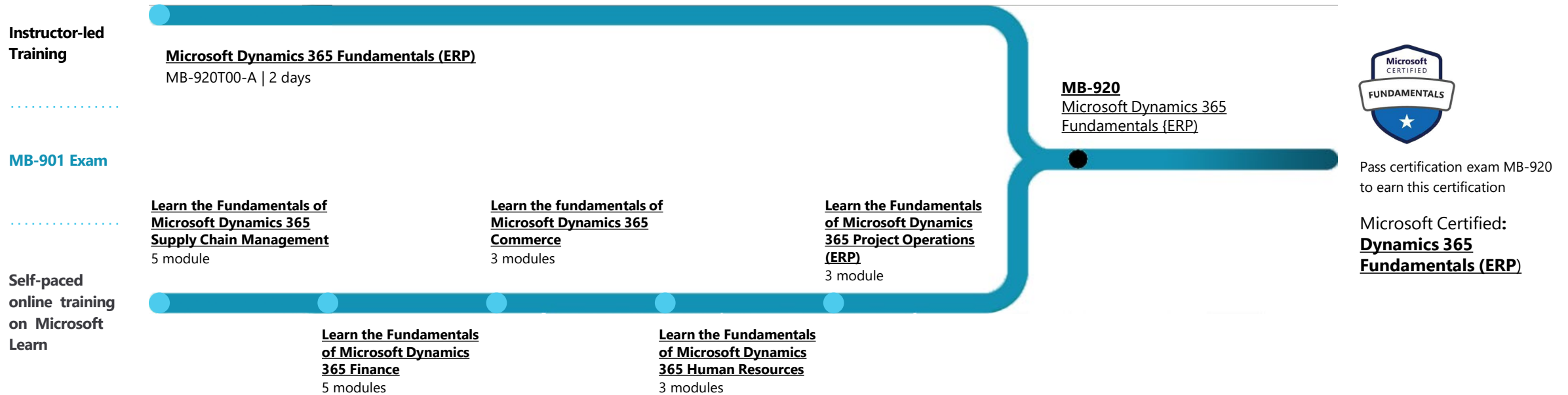
### Next level up (Associate)

- [Dynamics 365 Finance Functional Consultant](#)
- [Dynamics 365 Supply Chain Management Functional Consultant](#)
- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant](#)

# Training and preparation for Microsoft Certified: **Dynamics 365 Fundamentals (ERP)**

Prove that you understand Microsoft Dynamics 365; artificial intelligence; mixed reality; the Power Platform; cloud concepts; cloud security; Dynamics 365 security; Common Data Service; Dynamics 365 reporting; Dynamics 365 integrations; and cloud deployment.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365 Sales Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_SalesConsultant](https://aka.ms/Dynamics365Certs_SalesConsultant)

## Exam details

### Who is this certification for?

Ideal candidates are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications. This role implements a solution using out of the box capabilities, codeless extensibility, application and service integrations.

#### **PL-200**

Microsoft Power Platform Functional Consultant

#### Skills measured:

- Configure the Dataverse
- Create apps by using Power Apps
- Create and manage Power Automate
- Implement Power Virtual Agents chatbots
- Integrate Power Apps with other apps and services

#### Knowledge and experience:

This exam measures your ability to complete the following tasks: configure the Dataverse; create apps by using Power Apps; create and manage Power Automate; implement Power Virtual Agents chatbots; and integrate Power Apps with other apps and services.

#### **MB-210**

Microsoft Dynamics 365 Sales

#### Skills measured:

- Perform configuration
- Manage core sales entities
- Manage sales entities

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: perform configuration, manage core sales entities, and manage sales entities

## Certification

Pass certification exams  
**PL-200 and MB-210**  
to earn this certification



Microsoft Certified:  
**Dynamics 365 Sales Functional Consultant Associate**

The sales functional consultant associate focuses on customer engagement and implements solutions that support a sales lifecycle to meet revenue targets, business strategies, and company objectives.

### Products featured

- Dynamics 365 Sales
- Dynamics 365 Customer Insights
- Sales Insights (add-in)

The journey to Microsoft Certified:

# Dynamics 365 Sales Functional Consultant Associate

Get started at

[aka.ms/Dynamics365Certs\\_SalesConsultant](https://aka.ms/Dynamics365Certs_SalesConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

You do the following in your role for Dynamics 365 Sales

- Analyze customer project needs for quotes, order processing, and product catalogs
- Configure the sales app
- Manage sales entities
- Implement security
- Implement integrations
- Manages sales environments and applications

### OR

- You hold this certification

**MB2-717:**  
Dynamics 365 for Sales

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

[Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
Course MB-210T01: [Microsoft Dynamics 365 Sales](#)

Course PL-200T00 (for exam PL-200): [Power Platform Consultant](#)

### Additional resources

- [Microsoft Docs](#)
- [Learning Catalog](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects

Volunteer to help on a consulting project

Complete more hands-on practice

### Pass required exam to earn your certification

**PL-200**  
[Microsoft Power Platform Functional Consultant](#)

**MB-210**  
[Microsoft Dynamics 365 Sales](#)



Microsoft Certified:  
**Dynamics 365 Sales Functional Consultant Associate**

Microsoft Dynamics 365 Sales Functional Consultants implement solutions that anticipate and plan customer connections, manage deals through processing and closing, and accelerate sales team performance using data analytics.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Marketing](#)
- [Dynamics 365 Field Service](#)
- [Dynamics 365 Customer Service](#)

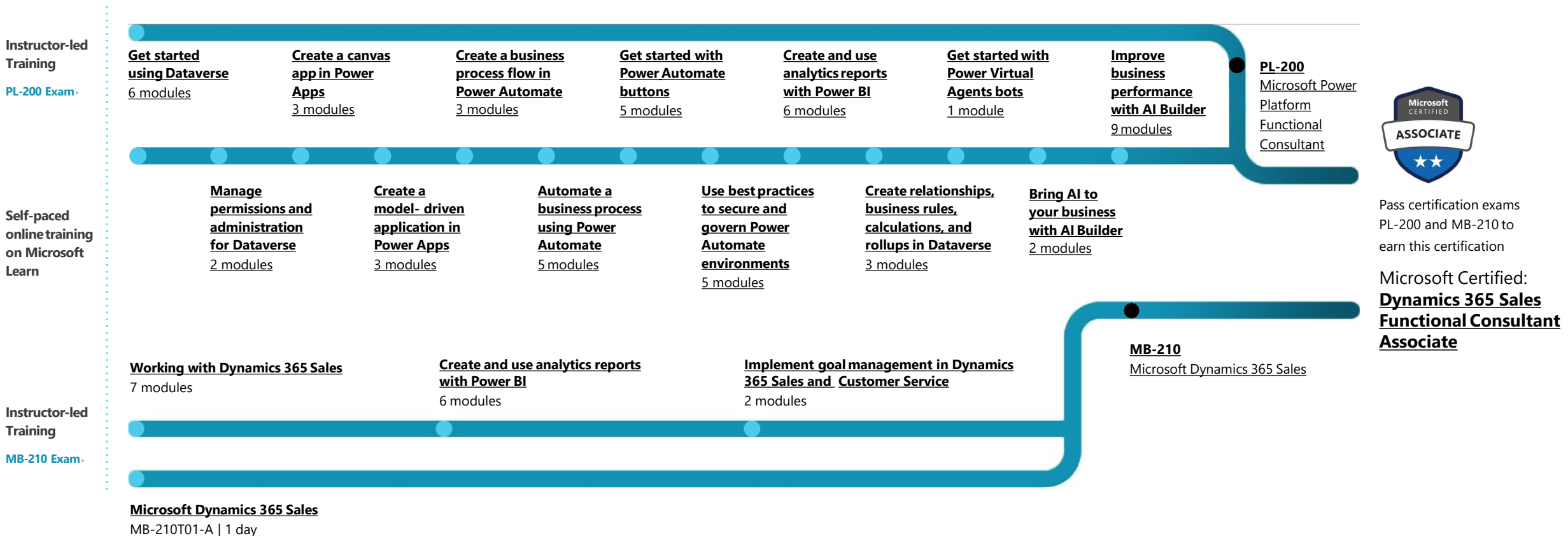
**Next level up (Expert)**  
[Power Platform Solution Architect](#)

Training and preparation for Microsoft Certified:

# Dynamics 365 Sales Functional Consultant Associate

Dynamics 365 Sales Functional Consultants implement solutions that anticipate and plan customer connections, manage deals through processing and closing, and accelerate sales team performance using data analytics.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.





Overview of Microsoft Certified:

# Dynamics 365 Marketing Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_MarketingConsultant](https://aka.ms/Dynamics365Certs_MarketingConsultant)

## Who is this certification for?

Ideal candidates are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications. This role implements a solution using out of the box capabilities, codeless extensibility, application and service integrations. The ideal candidates are IT or marketing professionals who want to learn how to leverage Dynamics 365 for Marketing for businesses.

## Exam details

### **PL-200**

Microsoft Power Platform Functional Consultant

#### Skills measured:

- Configure the Dataverse
- Create apps by using Power Apps
- Create and manage Power Automate
- Implement Power Virtual Agents chatbots
- Integrate Power Apps with other apps and services

#### Knowledge and experience:

This exam measures your ability to complete the following tasks: configure the Dataverse; create apps by using Power Apps; create and manage Power Automate; implement Power Virtual Agents chatbots; and integrate Power Apps with other apps and services.

### **MB-220**

Microsoft Dynamics 365 Marketing

#### Skills measured:

- Configure marketing applications
- Manage segments and lists
- Create and manage marketing forms and pages
- Manage leads
- Create and manage marketing emails
- Manage customer journeys
- Manage events and webinars
- Configure and analyze customer responses

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: configure marketing applications; manage segments and lists; create and manage marketing forms and pages; manage leads; create and manage marketing emails; manage customer journeys; manage events and webinars; configure and analyze customer responses; and configure Dynamics 365 Customer Voice.

## Certification

Pass certification exams **PL-200** and **MB-220** to earn this certification



Microsoft Certified:  
**Dynamics 365 Marketing**  
**Functional Consultant**  
**Associate**

The marketing functional consultant associate focuses on customer engagement, has marketing experience, and implements solutions that attract and convert leads, build brand awareness, and standardize omnichannel messaging.

### **Products featured**

- Dynamics 365 Marketing
- Dynamics 365 Customer Voice
- Dynamics 365 Customer Insights

The journey to Microsoft Certified:

# Dynamics 365 Marketing Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_MarketingConsultant](https://aka.ms/Dynamics365Certs_MarketingConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a marketing or IT professional.

### OR

- You're responsible for performing discovery, capturing requirements, and engaging subject matter experts and stakeholders.
- You translate requirements and configure solutions and applications.
- You hold this certification:

#### MB2-709:

Microsoft Dynamics Marketing

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course PL-200T00 \(for exam PL-200\): Power Platform Consultant](#)

[Course MB-220T00-A \(for exam MB-220\) Microsoft Dynamics 365 Marketing](#)

### Additional resources

- [Documentation](#)
- [Learning catalog](#)
- [Videos](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a consulting project.

Complete more hands-on practice.

### Take a practice exam

### Pass required exam to earn your certification

#### PL-200

[Microsoft Power Platform Functional Consultant](#)

#### MB-220

[Microsoft Dynamics 365 Marketing](#)



Microsoft Certified:  
**Dynamics 365 Marketing Functional Consultant Associate**

Microsoft Dynamics 365 Marketing Functional Consultants implement solutions that attract and convert leads, build brand awareness, standardize omnichannel messaging, and deliver marketing insights.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Sales Functional Consultant](#)
- [Dynamics 365 Field Service Functional Consultant](#)
- [Dynamics 365 Customer Service Functional Consultant](#)

### Next level up (Expert)

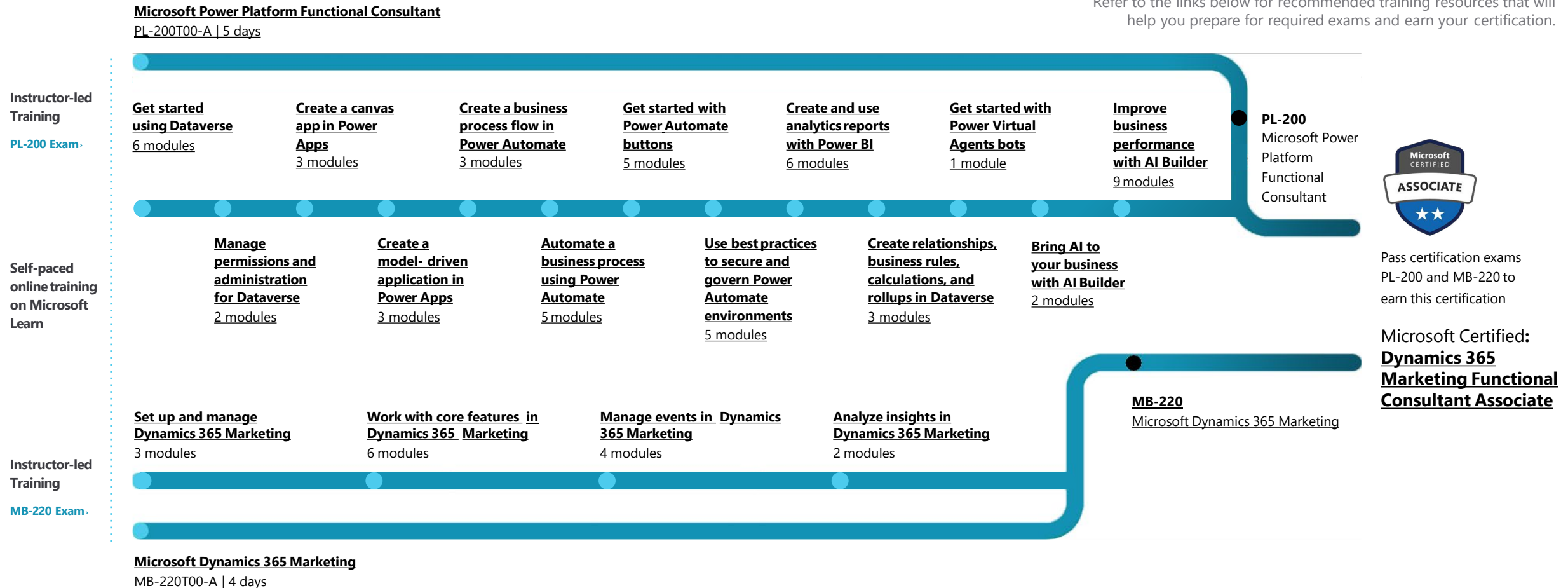
- [Power Platform Solution Architect](#)

Training and preparation for Microsoft Certified:

# Dynamics 365 Marketing Functional Consultant Associate

Microsoft Dynamics 365 Marketing Functional Consultants implement solutions that attract and convert leads, build brand awareness, standardize omnichannel messaging, and deliver marketing insights.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365 Customer Service Functional Consultant Associate

Get started at

[aka.ms/Dynamics365Certs\\_CustomerServiceConsultant](https://aka.ms/Dynamics365Certs_CustomerServiceConsultant)

## Exam details

### Who is this certification for?

Ideal candidates for this certification are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications. This role implements a solution using out-of-the-box capabilities, codeless extensibility, application, and service integrations.

#### **PL-200**

Microsoft Power Platform Functional Consultant

Skills measured:

- Configure the Dataverse
- Create apps by using Power Apps
- Create and manage Power Automate
- Implement Power Virtual Agents chatbots
- Integrate Power Apps with other apps and services

Knowledge and experience:

This exam measures your ability to complete the following tasks: configure the Dataverse; create apps by using Power Apps; create and manage Power Automate; implement Power Virtual Agents chatbots; and integrate Power Apps with other apps and services.

#### **MB-230**

Microsoft Dynamics 365 Customer Service

Skills measured:

- Perform configuration
- Manage Cases and Knowledge Management
- Manage queues, entitlements, and SLAs
- Configure Dynamics 365 Customer Voice

Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: perform configuration; manage Cases and Knowledge Management; manage queues, entitlements, and SLAs; and configure Dynamics 365 Customer Voice.

## Certification

Pass certification exams **PL-200** and **MB-230** to earn this certification



Microsoft Certified:  
**Dynamics 365 Customer  
Service Functional  
Consultant Associate**

Customer service functional consultants build CX solutions that are fast and agile and that leverage AI to drive actionable insights that anticipate customer needs.

### Products featured

- Dynamics 365 Customer Service
- Dynamics 365 Customer Voice
- Customer Service Insights (add-in)
- Digital Messaging (add-in)
- Power Virtual Agents

The journey to Microsoft Certified:

# Dynamics 365 Customer Service Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_CustomerServiceConsultant](https://aka.ms/Dynamics365Certs_CustomerServiceConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a customer service or customer engagement professional.

### OR

- You're responsible for performing discovery, capturing requirements, and engaging subject matter experts and stakeholders.
- You translate requirements and configure solutions and applications.
- You hold this certification:

#### MB2-714

Microsoft Dynamics CRM 2016 Customer Service

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course PL-200T00 \(for exam PL-200\): Power Platform Consultant](#)

[Course MB-230T01-A \(for exam MB-230\) Dynamics 365 Customer Service](#)

### Additional resources

- [Documentation](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a customer service consulting project

Complete more hands-on practice.

### Take a practice exam

### Pass required exam to earn your certification

#### PL-200

[Microsoft Power Platform Functional Consultant](#)

#### MB-230

[Microsoft Dynamics 365 Customer Service](#)



Microsoft Certified:  
**Dynamics 365 Customer Service Functional Consultant Associate**

Microsoft Dynamics 365 Customer Service Functional Consultants build CX solutions that are fast, agile, and leverage AI to drive actionable insights that anticipate customer needs.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Sales Functional Consultant](#)
- [Dynamics 365 Field Service Functional Consultant](#)
- [Dynamics 365 Marketing Functional Consultant](#)

### Next level up (Expert)

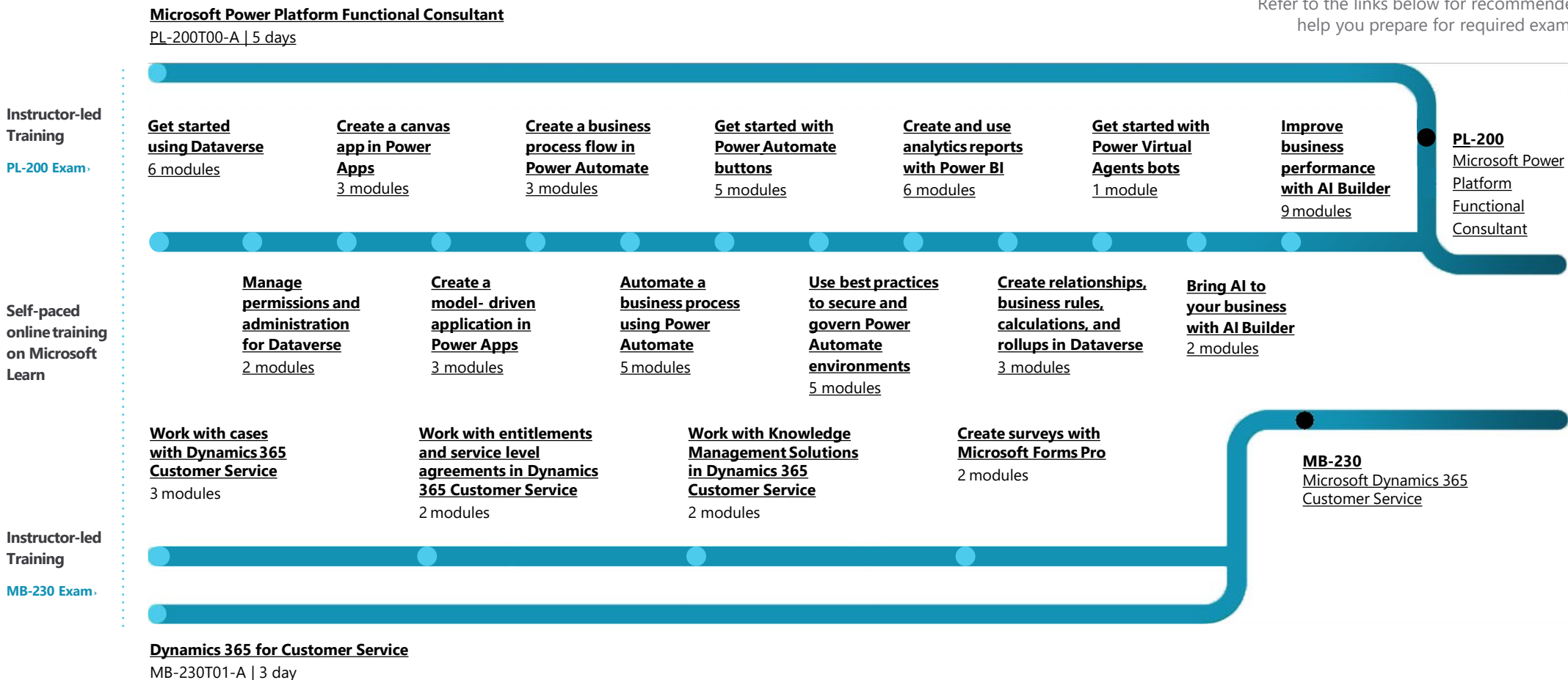
- [Power Platform Solution Architect](#)

Training and preparation for Microsoft Certified:

# Dynamics 365 Customer Service Functional Consultant Associate

Microsoft Dynamics 365 Customer Service Functional Consultants build CX solutions that are fast, agile, and leverage AI to drive actionable insights that anticipate customer needs.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Pass certification exams PL-200 and MB-230 to earn this certification

Microsoft Certified:  
**Dynamics 365 Customer Service Functional Consultant Associate**

Overview of Microsoft Certified:

# Dynamics 365 Field Service Functional Consultant Associate

Get started at:

[aka.ms/Dynamics365Certs\\_FieldServiceConsultant](https://aka.ms/Dynamics365Certs_FieldServiceConsultant)

## Exam details

### Who is this certification for?

Ideal candidates are IT professionals with experience or interest in delivering Field Service solutions for large-scale customers.

#### **PL-200**

Microsoft Power Platform Functional Consultant

Skills measured:

- Configure the Dataverse
- Create apps by using Power Apps
- Create and manage Power Automate
- Implement Power Virtual Agents chatbots
- Integrate Power Apps with other apps and services

Knowledge and experience:

This exam measures your ability to complete the following tasks: configure the Dataverse; create apps by using Power Apps; create and manage Power Automate; implement Power Virtual Agents chatbots; and integrate Power Apps with other apps and services.

#### **MB-240**

Microsoft Dynamics 365 Field Service

Skills measured:

- Configure field service applications
- Manage work orders
- Schedule and dispatch work orders
- Manage field service mobility
- Manage inventory and purchasing
- Manage assets and agreements

Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: configure field service applications; manage work orders; schedule and dispatch work orders; manage field service mobility; manage inventory and purchasing; and manage assets and agreements.

## Certification

Pass certification exams **PL-200** and **MB-240** to earn this certification



Microsoft Certified:  
**Dynamics 365 Field  
Service Functional  
Consultant Associate**

Dynamics 365 functional consultants configure the Field Service application and manage its lifecycle.

### Products featured

- Dynamics 365 Field Service
- Dynamics 365 Remote Assist
- IoT Intelligence (add-in)
- Resource Scheduling Optimization (add-in)



The journey to Microsoft Certified:

# Dynamics 365 Field Service Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_FieldServiceConsultant](https://aka.ms/Dynamics365Certs_FieldServiceConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a Field Services professional.

### OR

- You perform discovery, capture requirements and engage subject matter experts and stakeholders.
- You translate requirements and configure the solution and applications.
- You hold this certification:

#### **MB2-877**

Microsoft Dynamics for 365 Field Service

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course PL-200T00 \(for exam PL-200\): Power Platform Consultant](#)

[Course MB-240T00 \(for exam MB-240\) Microsoft Dynamics 365 Field Service](#)

### Additional resources

- [Documentation](#)
- [Learning catalog](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a consulting project.

Complete more hands-on practice.

### Take a practice exam

### Pass required exam to earn your certification

#### **PL-200**

[Microsoft Power Platform Functional Consultant](#)

#### **MB-240**

[Microsoft Dynamics 365 Field Service](#)



Microsoft Certified:  
**Dynamics 365 Field Service Functional Consultant Associate**

Microsoft Dynamics 365 Field Service Functional Consultants configure the Field Service application, implement solutions that manage the field service lifecycle, and deploy the Connected Field Service (IoT) solution.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Marketing](#)
- [Dynamics 365 Sales](#)
- [Dynamics 365 Customer Service](#)

### Next level up (Expert)

- [Power Platform Solution Architect](#)

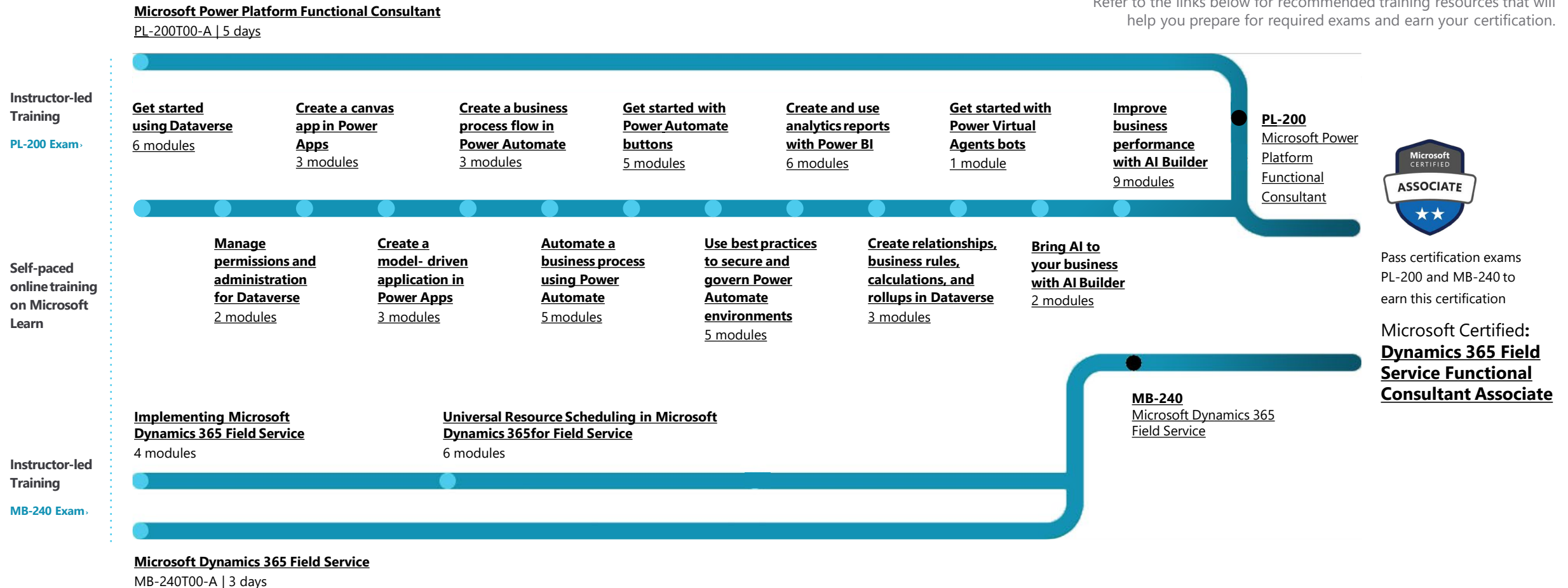


Training and preparation for Microsoft Certified:

# Dynamics 365 Field Service Functional Consultant Associate

Microsoft Dynamics 365 Field Service Functional Consultants configure the Field Service application, implement solutions that manage the field service lifecycle, and deploy the Connected Field Service (IoT) solution.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365: Finance Functional Consultant Associate

Get started at:

[aka.ms/Dynamics365Certs\\_FinanceConsultant](https://aka.ms/Dynamics365Certs_FinanceConsultant)

## Exam details

### Who is this certification for?

Ideal candidates are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, and configuring the solution and applications. This role implements a financial solution using out of the box capabilities, codeless extensibility, application and service integrations. The Finance Consultant is well versed in general ledger, accounts payable, accounts receivable, and fixed assets.

#### **MB-300**

Microsoft Dynamics 365: Core Finance and Operations

#### Skills measured:

- Use common functionality and implementation tools
- Configure security, processes, and options
- Perform data migration
- Validate and support the solution

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: use common functionality and implementation tools; configure security, processes, and options; perform data migration; and validate and support the solution.

#### **MB-310**

Microsoft Dynamics 365 Finance

#### Skills measured:

- Set up and configure financial management
- Manage and apply common processes
- Implement and manage accounts payable and receivable
- Manage budgeting and fixed assets

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: set up and configure financial management; manage and apply common processes; implement and manage accounts payable and receivable; and manage budgeting and fixed assets.

## Certification

Pass certification exams **MB-300** and **MB-310** to earn this certification



Microsoft Certified:  
**Dynamics 365 Finance Functional Consultant Associate**

The finance functional consultant associate unifies financials and Dynamics application features.

### Products featured

- Dynamics 365 Finance

The journey to Microsoft Certified:

# Dynamics 365 Finance Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_FinanceConsultant](https://aka.ms/Dynamics365Certs_FinanceConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a finance professional.

### OR

- You're responsible for performing discovery, capturing requirements, and engaging subject matter experts and stakeholders.
- You translate requirements and configure solutions and applications.

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



#### Self-paced online learning

[Microsoft Learn](#)

### OR



#### Instructor-led training

Course MB-300T00  
(for exam MB-300)  
[Microsoft Dynamics 365: Core Finance and Operations](#)

Course MB-230T01-A  
(for exam MB-310)  
[Dynamics 365 for customer engagement for customer service](#)

### Additional resources

- [Documentation](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a finance consulting project.

Complete more hands-on practice.

### Take a practice exam

#### Pass required exam to earn your certification

#### **MB-300**

[Microsoft Dynamics 365: Core Finance and Operations](#)

#### **MB-310**

[Microsoft Dynamics 365 Finance](#)



Microsoft Certified:  
**Dynamics 365 Finance Functional Consultant Associate**

Dynamics 365 Finance Functional Consultants unify global financials and operations; automate tasks and workflows; and streamline customer ordering, selling, invoicing, and reporting.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant](#)
- [Dynamics 365 Supply Chain Management Functional Consultant](#)
- [Dynamics 365 Finance and Operations Apps Developer](#)

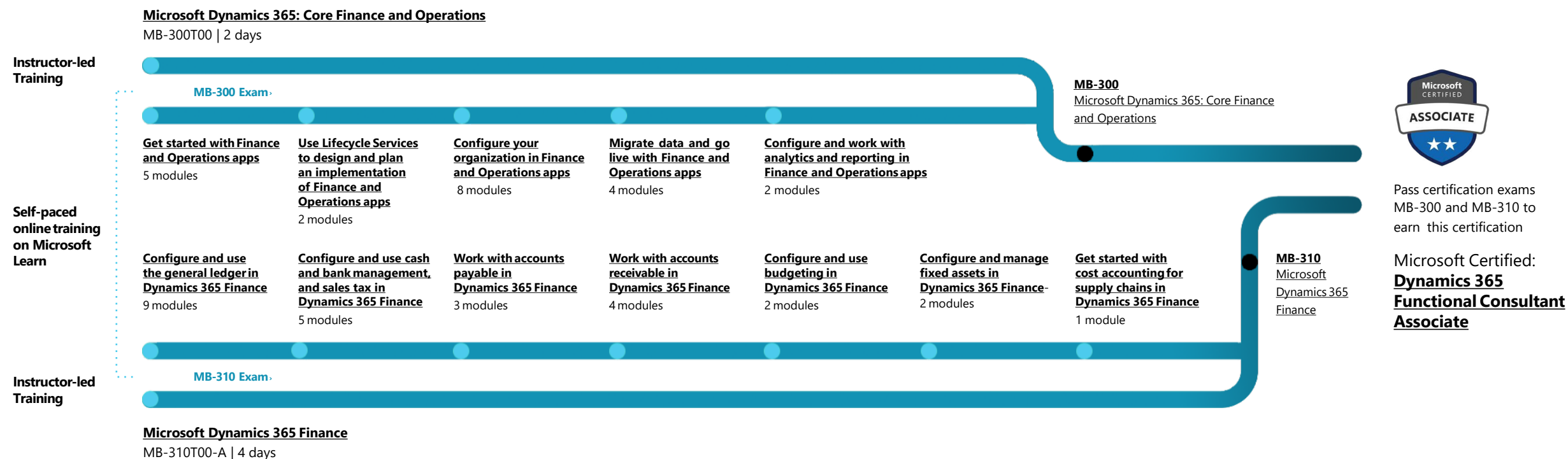
### Next level up (Expert)

- [Dynamics 365: Finance and Operations Apps Solution Architect Expert](#)

# Training and preparation for Microsoft Certified: Dynamics 365 Finance Functional Consultant Associate

Dynamics 365 Finance Functional Consultants unify global financials and operations, automate tasks and workflows, and streamline customer ordering, selling, invoicing, and reporting

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365 Supply Chain Management Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_SCMConsultant](https://aka.ms/Dynamics365Certs_SCMConsultant)

## Exam details

### Who is this certification for?

Ideal candidates responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications. This role implements a solution using out of the box capabilities, codeless extensibility, application and service integrations.

#### **MB-300**

Microsoft Dynamics 365: Core Finance and Operations

#### Skills measured:

- Use common functionality and implementation tools
- Configure security, processes, and options
- Perform data migration
- Validate and support the solution

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: use common functionality and implementation tools; configure security, processes, and options; perform data migration; and validate and support the solution.

#### **MB-330**

Microsoft Dynamics 365 Supply Chain Management

#### Skills measured:

- Implement Product information management
- Implement Inventory management
- Implement and manage Supply Chain processes
- Implement Warehouse management and Transportation management and perform business processes

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: implement product information management; implement inventory management; implement and manage supply chain processes; implement warehouse and transportation management; and perform business processes.

## Certification

Pass certification exams **MB-300** and **MB-330** to earn this certification



Microsoft Certified:  
**Dynamics 365 Supply Chain Management Functional Consultant Associate**

Supply chain management functional consultants implement supply chain management practices, including procurement, trade, logistics, warehouse management, and transportation management.

### Products featured

- Dynamics 365 Supply Chain Management
- Dynamics 365 Supply Chain Management, Manufacturing
- Asset Management (add-in)
- Dynamics 365 Finance
- IoT Intelligence (add-in)

The journey to Microsoft Certified:

# Dynamics 365 Supply Chain Management Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_SCMConsultant](https://aka.ms/Dynamics365Certs_SCMConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You have a basic understanding of supply chain management concepts.

### OR

- You're responsible for implementing a solution that includes procurement, trade, logistics, warehouse management, or transportation management.

### • You hold this certification:

#### MB6-894:

Distribution and Trade in Microsoft Dynamics 365 for Finance and Operations

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
Course MB-300T00  
(for exam MB-3000)  
[Microsoft Dynamics 365: Core Finance and Operations](#)

Course MB-300T00  
(for exam MB-330)  
[Microsoft Dynamics 365 Supply Chain Management](#)

### Additional resources

- [Documentation](#)
- [Learning catalog](#)

### Suggestions for gaining experience

Work as a functional consultant on one or more projects.

Volunteer to help on a consulting project.

Complete more hands-on practice.

- Get a mentor.
- Tour warehouses.
- Watch videos about how things are made.
- Ask questions and learn from experts and customers.
- Join a user group community.

### Take a practice exam

**Pass required exam to earn your certification**

#### MB-300

[Microsoft Dynamics 365: Core Finance and Operations](#)

#### MB-330

[Microsoft Dynamics 365 Supply Chain Management](#)



Microsoft Certified:

**Dynamics 365 Supply Chain Management Functional Consultant Associate**

Dynamics 365 Supply Chain Management Functional Consultants streamline cost accounting, inventory management, master planning, and warehouse management for their clients.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Supply Chain Management Manufacturing](#)

### Next level up (Expert)

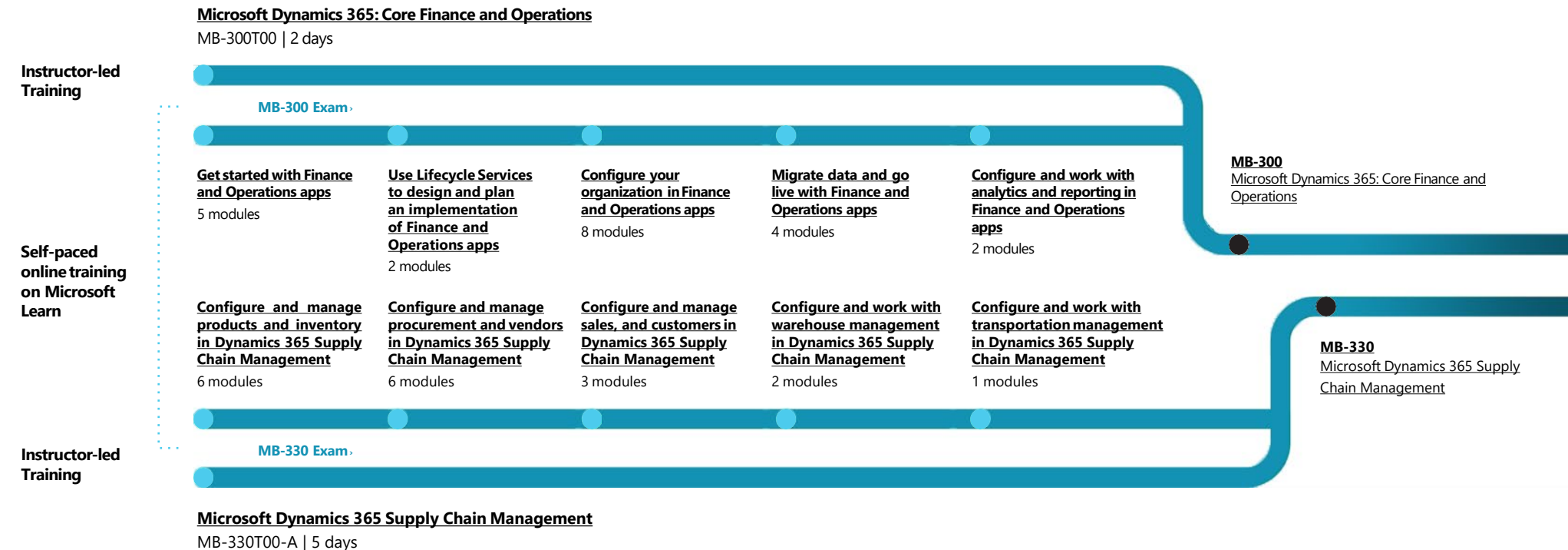
- [Dynamics 365 Finance and Operations Apps Solution Architect](#)

Training and preparation for Microsoft Certified:

# Dynamics 365 Supply Chain Management Functional Consultant Associate

Dynamics 365 Supply Chain Management Functional Consultants streamline cost accounting, inventory management, master planning, and warehouse management for their clients.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Pass certification exams MB-300 and MB-330 to earn this certification

Microsoft Certified:  
**Dynamics 365 Supply Chain Management Functional Consultant Associate**



# Overview of Microsoft Certified: **Dynamics 365 Supply Chain Management,** **Manufacturing Functional Consultant Associate**

Get started at  
[aka.ms/Dynamics365Certs\\_SCMManufacturingConsultant](https://aka.ms/Dynamics365Certs_SCMManufacturingConsultant)

## Exam details

### Who is this certification for?

Ideal candidates are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications. This role implements a solution using out of the box capabilities, codeless extensibility, application and service integrations.

#### **MB-300**

Microsoft Dynamics 365: Core Finance and Operations

#### Skills measured:

- Use common functionality and implementation tools
- Configure security, processes, and options
- Perform data migration
- Validate and support the solution

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: use common functionality and implementation tools; configure security, processes, and options; perform data migration; and validate and support the solution.

#### **MB-320**

Microsoft Dynamics 365 Finance

#### Skills measured:

- Set up and configure manufacturing
- Create and manage production and lean orders
- Create, process, and manage production batch orders

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: set up and configure manufacturing; create and manage production and lean orders; and create, process, and manage production batch orders.

## Certification

Pass certification exams **MB-300** and **MB-320** to earn this certification



Microsoft Certified:  
**Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate**

The supply chain manufacturing functional consultant implements manufacturing business solutions to meet customer business requirements.

### Products featured

- Dynamics 365 Supply Chain Management, Manufacturing
- Dynamics 365 Supply Chain Management
- Dynamics 365 Finance
- Asset Management (add-in)
- IoT Intelligence (add-in)



# The journey to Microsoft Certified: Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate

Get started at  
[aka.ms/Dynamics365Certs\\_SCMManufacturingConsultant](https://aka.ms/Dynamics365Certs_SCMManufacturingConsultant)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a manufacturing information system professional.

#### OR

- You're responsible for activities including production order planning, manufacturing line operations, master planning, manufacturing cost planning, and product quality control.

### You hold this certification:

#### MB6-894:

Distribution and Trade in Microsoft Dynamics 365 for Finance and Operations

### Master the basics with Fundamentals certifications

- [Dynamics 365](#)

[Fundamentals](#)

#### OR

[Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

#### OR



**Instructor-led training**  
[Course MB-300T00 \(for exam MB-300\)](#)  
[Microsoft Dynamics 365: Core Finance and Operations Core common features of Dynamics 365 for Finance and Operations](#)

[Course MB-320T00-A \(for exam MB-320\)](#)  
[Microsoft Dynamics 365 Supply Chain Management, Manufacturing](#)

### Additional resources

- [Documentation](#)
- [Learning catalog](#)

### Suggestions for gaining experience

Volunteer to shadow a manufacturing functional consultant on their projects

Work as a functional consultant in a manufacturing workstream on one or more projects.

Complete more hands-on practice.

- Get a mentor.
- Tour manufacturing lines.
- Watch videos about how things are made.
- Ask questions and learn from experts and customers.
- Join a user group community.

### Take a practice exam

**Pass required exam to earn your certification**

#### MB-300

[Microsoft Dynamics 365: Core Finance and Operations](#)

#### MB-320

[Microsoft Dynamics 365 Marketing](#)



Microsoft Certified:  
**Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate**

Dynamics 365 Supply Chain Management, Manufacturing Functional Consultants integrate digital and physical systems; improve visibility, ensure the efficiency of supply chain and manufacturing flexibility.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Supply Chain Management](#)
- [Dynamics 365 Finance](#)

### Next level up (Expert)

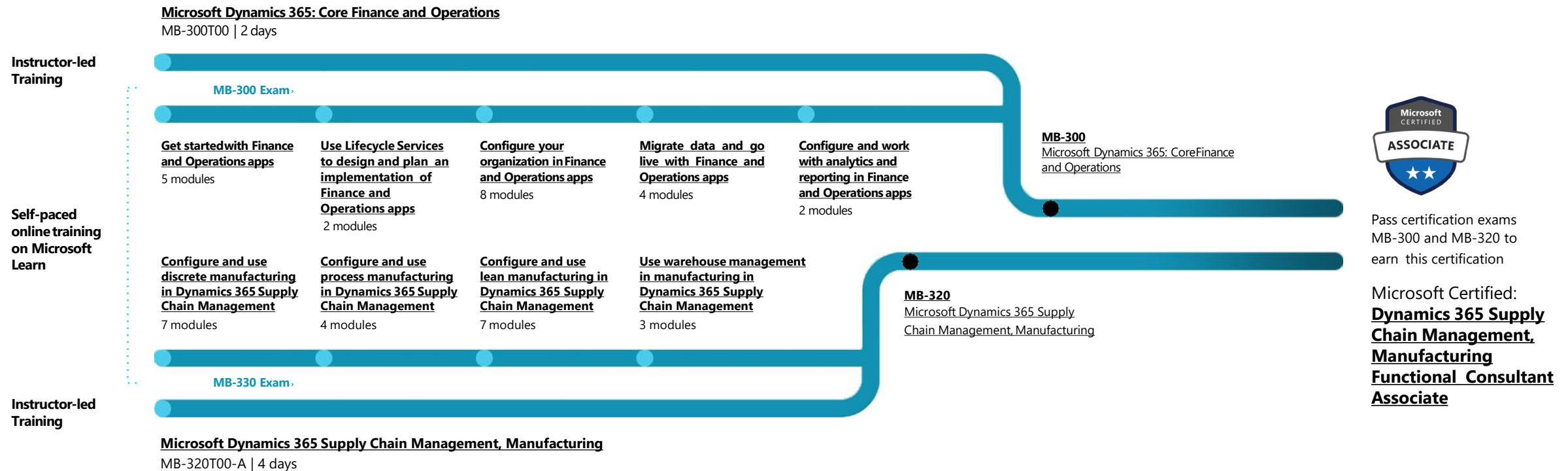
- [Dynamics 365 Finance and Operations Apps Solution Architect](#)

Training and preparation for Microsoft Certified:

# Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate

Dynamics 365 Supply Chain Management, Manufacturing Functional Consultants integrate digital and physical systems; improve visibility, manufacturing efficiency, and flexibility; and lower costs for their clients.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365: Finance and Operations Apps Developer Associate

Get started at:

[aka.ms/Dynamics365Certs\\_FinOpsAppDev](https://aka.ms/Dynamics365Certs_FinOpsAppDev)

## Who is this certification for?

Ideal candidates are responsible for performing discovery, capturing requirements, engaging subject matter experts and stakeholders, translating requirements, and configuring the solution and applications, including complete testing and support. This role builds, connects, and extends Dynamics out of the box solutions to better fit customer requirements. The developer uses both Microsoft and third-party tools to do this and to ensure seamless integration with external systems.

## Exam details

### **MB-300**

Microsoft Dynamics 365: Core Finance and Operations

#### Skills measured:

- Use common functionality and implementation tools
- Configure security, processes, and options
- Perform data migration
- Validate and support the solution

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: use common functionality and implementation tools; configure security, processes, and options; perform data migration; and validate and support the solution.

### **MB-500**

Microsoft Dynamics 365: Finance and Operations Apps Developer

#### Skills measured:

- Plan architecture and solution design
- Apply developer tools
- Design and develop AOT elements
- Develop and test code
- Implement reporting
- Integrate and manage data solutions
- Implement security and optimize performance

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: plan architecture and solution design; apply developer tools; design and develop AOT elements; develop and test code; implement reporting; integrate and manage data solutions; and implement security and optimize performance.

## Certification

Pass certification exams **MB-300** and **MB-500** to earn this certification



Microsoft Certified:  
**Dynamics 365: Finance and Operations Apps Developer Associate**

The Finance and Operations apps developer associate designs, develops, secures, and extends Dynamics 365 implementations.

### **Products featured**

- Dynamics 365 Finance
- Dynamics 365 Supply Chain Management
- Dynamics 365 Supply Chain Management, Manufacturing
- Power Apps
- Power BI

The journey to Microsoft Certified:

# Dynamics 365 Finance and Operations Apps Developer Associate

Get started at

[aka.ms/Dynamics365Certs\\_FinOpsAppDev](https://aka.ms/Dynamics365Certs_FinOpsAppDev)



## Start here

Decide if this is the right certification for you

Not right for you?

Upskill with recommended training

Reinforce skills with experience

Pass exams

Continue to grow

### This certification is a good fit if:

- You're a developer who works with Finance and Operations apps.

### OR

- You work with Finance and Operations apps, configuring security, processes, and options.
- You develop and test code.
- You apply developer tools to perform data migration, implement reporting, and integrate and manage data solutions.

### • You hold this certification:

#### MB6-895

Financial Management in Microsoft Dynamics 365 for Finance and Operations

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course MB-300T00 \(for exam MB-300\)](#)  
[Microsoft Dynamics 365: Core Finance and Operations](#)

[Course MB-500T00-A \(for exam MB-500\)](#)  
[Microsoft Dynamics 365: Finance and Operations Apps Developer](#)

### Additional resources

- [Documentation](#)
- [Learning catalog](#)

### Suggestions for gaining experience

Work as a developer on one or more projects.

Volunteer to help develop a project.

Complete more hands-on practices.

### Take a practice exam

**Pass required exam to earn your certification**

#### MB-300

[Microsoft Dynamics 365: Core Finance and Operations](#)

#### MB-500

[Microsoft Dynamics 365: Finance and Operations Apps Developer](#)



Microsoft Certified:  
**Dynamics 365 Finance and Operations Apps Developer Associate**

Developers who work with Finance and Operations apps in Microsoft Dynamics 365 implement and extend applications to meet the requirements of the business. Candidates provide fully realized solutions by using standardized application coding patterns, extensible features, and external integrations.

### Explore these certifications next

Other tracks (Associate)

- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate](#)
- [Dynamics 365 Supply Chain Management Functional Consultant Associate](#)

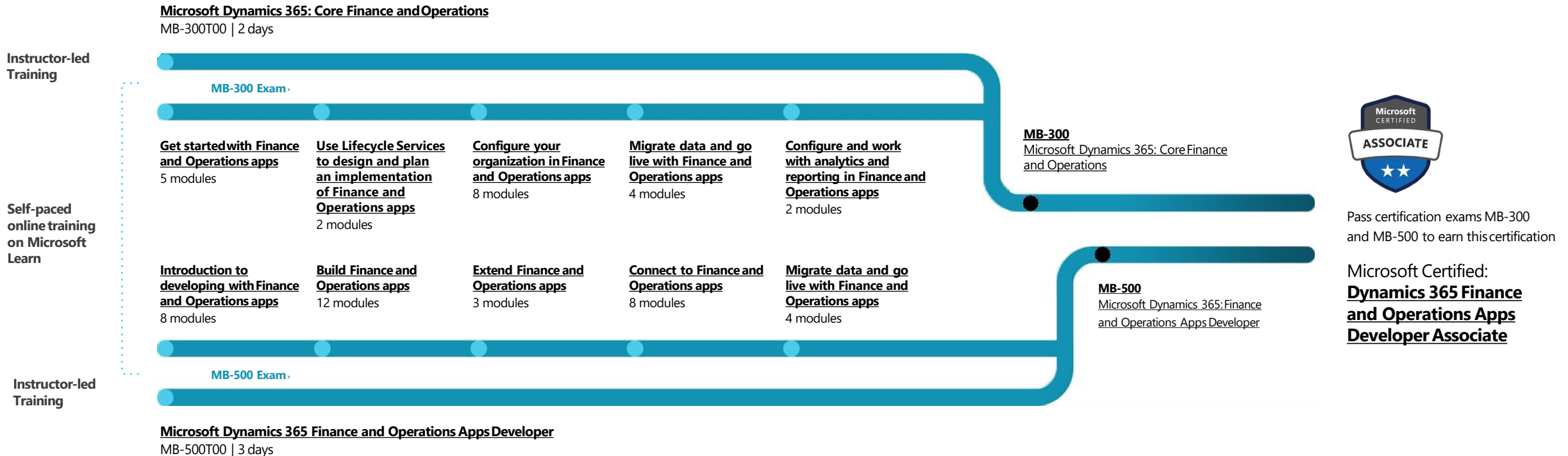
### Next level up (Expert)

- [Dynamics 365 Finance and Operations Apps Solution Architect](#)

# Training and preparation for Microsoft Certified: Dynamics 365 Finance and Operations Apps Developer Associate

Developers who work with Finance and Operations apps in Microsoft Dynamics 365 implement and extend applications to meet the requirements of the business. Candidates provide fully realized solutions by using standardized application coding patterns, extensible features, and external integrations.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.



Overview of Microsoft Certified:

# Dynamics 365 Business Central Functional Consultant Associate

Get started at  
[aka.ms/D365Certs\\_BusinessCentral](https://aka.ms/D365Certs_BusinessCentral)

## Exam details

### Who is this certification for?

Ideal candidates for this certification are functional consultants who implement core application setup processes for small and medium businesses.

#### **MB-800**

Microsoft Dynamics 365 Business Central Functional Consultant

#### Skills Measured:

- Set up Business Central
- Configure financials
- Configure sales and purchasing
- Perform Business Central operations

#### Knowledge and experience:

This exam measures your ability to complete the following tasks: set up Business Central; configure financials; configure sales and purchasing; and perform Business Central operations.

## Certification

Pass certification exam **MB-800** to earn this certification



Microsoft Certified:  
**Dynamics 365 Business Central Functional Consultant Associate**

Dynamics 365 Business Central Functional Consultants are responsible for implementing core application setup processes for small and medium businesses.

#### Products featured

- Dynamics 365 Business Central

The journey to Microsoft Certified:

# Dynamics 365 Business Central Functional Consultant Associate

Get started at  
[aka.ms/D365Certs\\_BusinessCentral](https://aka.ms/D365Certs_BusinessCentral)



## Start here

Decide if this is the right certification for you

### This certification is a good fit if:

- You are a Functional Consultant.

### OR

- You implement core application setup processes for small and medium businesses.
- You implement and configure Dynamics 365 Business Central, including setting up core functionality and modules and migrating data to Business Central.

Not right for you?

### Master the basics with Fundamentals certifications

- [Dynamics 365 Fundamentals](#)
- [Power Platform Fundamentals](#)

### OR

### [Browse all Dynamics 365 certifications](#)

Upskill with recommended training

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course MB-800T00 \(for exam MB-800\): Microsoft Dynamics 365 Business Central Functional Consultant](#)

### Additional resources

- [Documentation](#)
- [Collections](#)

Reinforce skills with experience

### Suggestions for gaining experience

Work as a Functional Consultant on one or more projects

Volunteer to help on a Business Central consulting project

Volunteer on a Business Central implementation

Complete more hands-on practice

Get a mentor

Pass exams

### Take a practice exam

**Pass required exam to earn your certification**

**Exam MB-800**  
[Microsoft Dynamics 365 Business Central Functional Consultant](#)



Microsoft Certified:  
**Dynamics 365 Business Central Functional Consultant Associate**

Dynamics 365 Business Central Functional Consultants set up, implement, configure, and extend Business Central for small and medium businesses.

Continue to grow

### Explore these certifications next

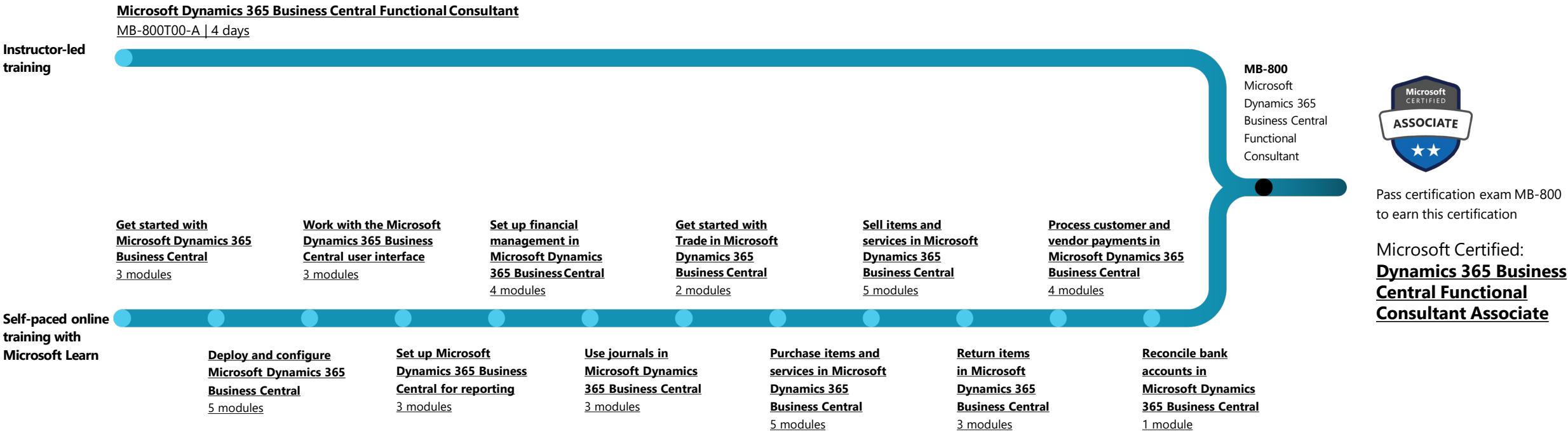
- [Power Platform Fundamentals](#)



# Training and preparation for Microsoft Certified: Dynamics 365 Business Central Functional Consultant Associate

Microsoft Dynamics 365 Business Central Functional Consultants are responsible for implementing core application setup processes for small and medium businesses.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.





Overview of Microsoft Certified:

# Dynamics 365 + Power Platform Solution Architect Expert

Get started at  
[aka.ms/Dynamics365Certs\\_PowerSolutionArchitect](https://aka.ms/Dynamics365Certs_PowerSolutionArchitect)

## Who is this certification for?

Ideal candidates are current Solution Architects, or Senior Consultants (both functional and technical) that aspire to be Solution Architects.

Earn one of these certifications first

- [Power Apps + Dynamics 365 Developer Associate](#)
- OR
- [Dynamics 365 Sales Functional Consultant Associate](#)
- OR
- [Dynamics 365 Marketing Functional Consultant Associate](#)
- OR
- [Dynamics 365 Customer Service Functional Consultant Associate](#)
- OR
- [Dynamics 365 Field Service Functional Associate](#)

## Exam details

### **MB-600**

Dynamics 365 + Power Platform Solution Architect

#### Skills measured:

- Perform solution envisioning and requirement analysis
- Architect a solution
- Implement the solution

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: perform solution envisioning and requirement analysis; architect a solution; and implement the solution.

## Certification

Pass one prerequisite certification and certification exam **MB-600** to earn this certification



Microsoft Certified;  
**Dynamics 365 + Power Platform Solution Architect Expert**

Solution architect experts for Microsoft Dynamics 365 + Power Platform lead successful implementations and focus on how solutions address the broader business and technical needs of organizations.

### **Products featured**

- Power Apps
- Power Virtual Agents
- Power Automate
- Power BI
- Dynamics 365 Sales
- Dynamics 365 Marketing
- Dynamics 365 Customer Service
- Dynamics 365 Field Service

The journey to Microsoft Certified:

# Dynamics 365 + Power Platform Solution Architect Expert

Get started at  
[aka.ms/Dynamics365Certs\\_PowerSolutionArchitect](https://aka.ms/Dynamics365Certs_PowerSolutionArchitect)



## Start here

Decide if this is the right certification for you

### This certification is a good fit if:

- You have significant experience as a Dynamics 365 or Power Platform functional consultant, developer, or solution architect.

### OR

- You're responsible for successful design, implementation, deployment, and adoption of an overall technology solution in your organization.

Earn one of these certifications first

- [Power Apps + Dynamics 365 Developer Associate](#)

### OR

- [Dynamics 365 Sales Functional Consultant Associate](#)

### OR

- [Dynamics 365 Marketing Functional Consultant Associate](#)

### OR

- [Dynamics 365 Customer Service Functional Consultant Associate](#)

### OR

- [Dynamics 365 Field Service Functional Associate](#)

Upskill with recommended training

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
Course MB-600T00-A: [Microsoft Dynamics 365 + Power Platform Solution Architect](#)

### Additional resources

- [Microsoft Docs](#)

Reinforce skills with experience

### Suggestions for gaining experience

Work as a solution architect on one or more projects

Volunteer to design and implement a customer engagement app solution

Complete more design workshops with other architects

Pass exams

### Take a practice exam

**Pass required exam to earn your certification**

**MB-600**  
[Microsoft Power Apps + Dynamics 365 Solution Architect \(beta\)](#)



Microsoft Certified:  
**Dynamics 365 + Power Platform Solution Architect Expert**

Solution Architects for Microsoft Dynamics 365 + Power Platform lead successful implementations and focus on how solutions address the broader business and technical needs of organizations.

Continue to grow

### Try FastTrack

Work with the FastTrack team on an implementation, and you may be invited to become a FastTrack recognized solution architect.

Training and preparation for Microsoft Certified:

# Dynamics 365 + Power Platform Solution Architect Expert

Solution Architects for Microsoft Dynamics 365 + Power Platform lead successful implementations and focus on how solutions address the broader business and technical needs of organizations.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.

## Instructor-led Training

### Microsoft Dynamics 365 + Power Platform Solution Architect

MB-600T00-A | 3 days

## MB-600 Exam

### Architect solutions for Dynamics 365 and Power Platform

5 modules

## Self-paced online training on Microsoft Learn

### MB-600

Microsoft Dynamics 365 + Power Platform Solution Architect



Pass certification exam MB-600 to earn this certification

Microsoft Certified:  
**Dynamics 365 + Power Platform Solution Architect Expert**

Overview of Microsoft Certified:

# Dynamics 365 Finance and Operations Apps Solution Architect Expert

Get started at  
[aka.ms/Dynamics365Certs\\_FinOpsAppSolutionArchitect](https://aka.ms/Dynamics365Certs_FinOpsAppSolutionArchitect)

## Who is this certification for?

Ideal candidates, for this course should have previous experience with functional or technical focus in Dynamics 365: Finance and Operations Applications. Primarily for those who are, aspire to be, and new to solution architect role.

Earn one of these certifications first

- [Dynamics 365 Finance Functional Consultant Associate](#)

OR

- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate](#)

OR

- [Dynamics 365 Supply Chain Management Functional Consultant Associate](#)

OR

- [Dynamics 365 Finance and Operations Apps Developer Associate](#)

## Exam details

### **MB-700**

[Microsoft Dynamics 365: Finance and Operations Apps Solution Architect](#)

#### Skills measured:

- Identify solution requirements
- Design solution components
- Define solution testing and management strategies

#### Knowledge and experience:

This exam measures your ability to accomplish the following technical tasks: identify solution requirements; design solution components; and define solution testing and management strategies.

## Certification

Pass certification exam  
**MB-700** to earn this certification



Microsoft Certified:  
**[Finance and Operations Apps Solution Architect Expert](#)**

The solution architect for Finance and Operations apps is a trusted advisor who provides information technology solutions to meet business needs.

### **Products featured**

- Dynamics 365 Finance
- Dynamics 365 Supply Chain Management
- Dynamics 365 Supply Chain Management Manufacturing
- Dynamics 365 Commerce

The journey to Microsoft Certified:

# Dynamics 365 Finance and Operations Apps Solution Architect Expert

Get started at

[aka.ms/Dynamics365Certs\\_FinOpsAppSolutionArchitect](https://aka.ms/Dynamics365Certs_FinOpsAppSolutionArchitect)



## Start here

Decide if this is the right certification for you

### This certification is a good fit if:

- You have significant experience as a Dynamics 365 Finance and Operations apps functional consultant, developer, or solution architect.

### OR

- You're responsible for successful design, implementation, deployment, and adoption of an overall technology solution in your organization.

Earn one of these certifications first

- [Dynamics 365 Finance Functional Consultant Associate](#)

### OR

- [Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate](#)

### OR

- [Dynamics 365 Supply Chain Management Functional Consultant Associate](#)

### OR

- [Dynamics 365 Finance and Operations Apps Developer Associate](#)

Upskill with recommended training

### Skills outline guide



**Self-paced online learning**  
[Microsoft Learn](#)

### OR



**Instructor-led training**  
[Course MB-700T00-A: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect](#)

### Additional resources

- [Microsoft Docs](#)
- [Learning Catalog](#)

Reinforce skills with experience

### Suggestions for gaining experience

Work as a solution architect on one or more projects

Volunteer to design and implement a Finance and Operations app solution

Complete more design workshops with other architects

Pass exams

### Take a practice exam

**Pass required exam to earn your certification**

### MB-700

[Microsoft Dynamics 365: Finance and Operations Apps Solution Architect \(beta\)](#)



Microsoft Certified:  
**Dynamics 365 Finance and Operations Apps Solution Architect Expert**

Solution Architects for finance and operations apps in Microsoft Dynamics 365 are trusted advisors who can design cohesive solutions for their customers by knowing how to work with the essential architectural components of Dynamics 365 finance and operations.

Continue to grow

### Try FastTrack

Work with the FastTrack team on an implementation, and you may be invited to become a FastTrack recognized solution architect.

Training and preparation for Microsoft Certified:

# Dynamics 365 Finance and Operations Apps Solution Architect Expert

Solution Architects for Finance and Operations apps in Microsoft Dynamics 365 are trusted advisors who consult with organizations and implementation team members to refine business needs into a well-defined and cost-effective solution.

Refer to the links below for recommended training resources that will help you prepare for required exams and earn your certification.

**Earn one of these certifications first:**

- [Microsoft Certified: Dynamics 365 Finance Functional Consultant Associate](#)
- OR**
- [Microsoft Certified: Dynamics 365 Supply Chain Management, Manufacturing Functional Consultant Associate](#)
- OR**
- [Microsoft Certified: Dynamics 365 Supply Chain Management Functional Consultant Associate](#)
- OR**
- [Microsoft Certified: Dynamics 365: Finance and Operations Apps Developer Associate](#)

**Instructor-led Training**

**Microsoft Dynamics 365: Finance and Operations Apps Solution Architect**

MB-700T00 | 4 days

**MB-700 Exam**

**Self-paced online training on Microsoft Learn**

**Architect solutions for Dynamics 365 and Power Platform**

5 modules

**MB-700**

Microsoft Dynamics 365: Finance and Operations Apps Solution Architect



Earn a prerequisite certification and pass certification exam MB-700 to earn this certification

Microsoft Certified:  
**Dynamics 365: Finance and Operations Apps Solution Architect Expert**

# Resources

Microsoft Learn

[Microsoft.com/Learn](https://microsoft.com/learn)

Microsoft practice tests

[aka.ms/PracticeTests](https://aka.ms/PracticeTests)

Certification poster

[aka.ms/BusAppsTrainCertPoster](https://aka.ms/BusAppsTrainCertPoster)

Learning Partners

[aka.ms/LearningPartners](https://aka.ms/LearningPartners)

Microsoft Learn Support

[aka.ms/LearnFAQ](https://aka.ms/LearnFAQ)

Certification Support

[aka.ms/MCPForum](https://aka.ms/MCPForum)

Microsoft Learn Newsletter

[aka.ms/LearnNewsletter](https://aka.ms/LearnNewsletter)

Microsoft Learn Tech  
Community

[aka.ms/LearnTechCommunity](https://aka.ms/LearnTechCommunity)

Microsoft Learn Blog

[aka.ms/MicrosoftLearnBlog](https://aka.ms/MicrosoftLearnBlog)

## Stay connected

[Microsoft Learn on Twitter](#)

[Microsoft Learn on LinkedIn](#)